



Umfolozi Sugar Mill (Pty) Ltd

Company Registration No: 2008/012011/07

17 March 2020

Dear Valued Stakeholder

### COVID-19 CORPORATE CONTINGENCY

The recent outbreak of Covid-19 has caused disruption across the world. It's impact to businesses and economies has become increasingly significant. In this regard, USM has and will continue to review and update its business continuity plans in the context of this pandemic to limit any impact on our stakeholders. Some of the many actions that USM has introduced include but are not limited to the following:

- Washing hands frequently and use of hand sanitisers.
- Covering nose and mouth with a tissue when coughing or sneezing.
- Increasing social distance generally but particularly around people with flu-like symptoms.
- Using alternative ways of greeting, avoiding physical contact.
- Travel restrictions for business purposes.
- Limiting the size of physical meetings.

The single most important weapon in preventing Covid-19 from rapidly spreading is changing the behavior of individuals. USM will continue along these lines for as long as National Department of Health and the World Health Organisation (WHO) advise. In this regard, we are confident that USM's response to this crisis will enable us to continue delivering on our responsibilities to stakeholders. Please direct any queries you might have to [info@usm.co.za](mailto:info@usm.co.za).

Regards,

**Dr AT WYNNE**  
**CHIEF EXECUTIVE OFFICER**